



**Westminster**

*European Monitor  
of Government Communications 2009  
Final Report*

Westminster  
March 2009

**„Communication works for those who work at it.“**  
*John Powell*

**EMGC 2009: European Monitor of Governemnt Communications**

Copyright © 2009 Tomáš Studeník, Ondřej Pivoňka, Lucie Luhanová

Published by Westminster Brussels, Rue Godecharles 12, 1050 Bruxelles, Belgium,  
[www.westminster.be](http://www.westminster.be), [www.emgc.eu](http://www.emgc.eu)

All rights reserved. No part of this document may be reproduced, copied or published in any form unless permitted by authors.

ISBN 978-80-239-9060-8



Dear supporters of public sector communication,

Lying in your hands is the final report of the third research which monitors the level of communication of public service institutions with public and media. We have found out to what extent are state administration institutions in the Czech Republic as well as the European Union tuned in to the needs of their clients, how these institutions are able to communicate with people. The research findings also show the state of the communication infrastructure of a given type of institution. Moreover, we were interested in comparing Czech ministries, regions and cities with respective institutions abroad. I deeply thank all 337 public administration offices that found the courage to be thus compared.

Tomáš Studeník  
CEO Europe  
[tomas.studenik@westminster.cz](mailto:tomas.studenik@westminster.cz)

---

OUR MISSION is to help public institutions to improve their services to citizens.

## Contents

<b>INTRODUCTION.....</b>	<b>4</b>
<b>METHODOLOGY.....</b>	<b>4</b>
<b>STRUCTURE OF THE SAMPLE .....</b>	<b>5</b>
<b>KEY FINDINGS .....</b>	<b>6</b>
<i>Total ranking of particular types of institutions .....</i>	<i>6</i>
<i>Total ranking of particular types of institutions for particular type of communication .....</i>	<i>6</i>
<i>Corporate Identity – comparison of the EU countries .....</i>	<i>6</i>
<i>External Communication - comparison of the EU countries .....</i>	<i>6</i>
<i>Internal Communication - comparison of the EU countries.....</i>	<i>6</i>
<b>DETAILED ANALYSIS .....</b>	<b>7</b>
<i>Corporate Identity .....</i>	<i>8</i>
European Ministries.....	8
European Regions .....	10
European Cities .....	12
<i>External Communication .....</i>	<i>14</i>
European Ministries.....	14
European Regions .....	16
European Cities .....	18
<i>Internal Communication.....</i>	<i>20</i>
European Ministries.....	20
European Regions .....	22
European Cities .....	24
<i>Summary - Corporate Identity.....</i>	<i>26</i>
Corporate Identity – Distance Map.....	27
<i>Summary – External Communication .....</i>	<i>28</i>
External Communication – Distance Map.....	29
<i>Summary – Internal Communication.....</i>	<i>30</i>
Internal Communication – Distance Map .....	31
<i>Summary – Total Communication Score .....</i>	<i>32</i>
The Total Communication Score – Distance Map .....	33
<b>TOTAL RANKING OF COUNTRIES.....</b>	<b>34</b>
<b>TOTAL RANKING OF INSTITUTIONS.....</b>	<b>36</b>

## Introduction

In 2006, Westminster launched a project called *European Monitor of Government Communications* with an objective to monitor the level of communication of public service authorities with public and media.

We have embarked on this long-term project mainly to provide a starting point for an expert discussion on the role of communication between the state administration and citizens. After two successful rounds of the research, we have broadened its scope to all EU countries.

The aim of the project is to examine the level of communication of public institutions with regard to corporate identity, external and internal communication. The final ranking is based on the number of means of communication that are employed by the institutions. Besides, an expert jury evaluates the communications projects that have been realised in the last year.

## Methodology

Westminster asked 1565 institutions in all EU countries to complete an online questionnaire. We have asked all the ministries in all EU countries and selected regions (Nuts 2 – 3 or similar) and cities (20.000 citizens or above) of Europe. We received 337 answers with the rate of return coming close to 22%. The EMGC questionnaire is included in the appendices of this report.

## Structure of the sample

Country	Number of Cases	Ministries	Regions	Cities
Austria	8	2	2	4
Belgium	5	3	1	1
Bulgaria	14	4	5	5
Cyprus	2	2		
Czech Republic	199	10	10	19
Denmark	5	1	1	3
England	1		1	
Estonia	10	4	3	3
Finland	5	2	1	2
Germany	2			2
Greece	1	1		
Hungary	8		3	5
Ireland	1	1		
Italy	2			2
Latvia	5	3	2	
Lithuania	7	3	3	1
Malta	1			
Netherlands	3		2	1
North Ireland	1		1	
Poland	7		3	4
Romania	13	2	6	5
Scotland	2		2	
Slovakia	14	4	4	6
Slovenia	9	4		5
Spain	6		2	4
Sweden	5	1	4	
Wales	1		1	1
<b>Total</b>	<b>337</b>	<b>47</b>	<b>57</b>	<b>73</b>

## Key Findings

### Total ranking of particular types of institutions

- On average, EU cities, followed by EU ministries, communicate better than EU regions.
- On average, institutions in Germany, Austria, Greece, Poland, Netherlands, Czech Republic and Romania communicate better than institutions from other EU countries.
- On average, institutions in Denmark, Northern Ireland and Malta have the lowest communication score in total.

### Total ranking of particular types of institutions for particular type of communication

- On average, European cities communicate better than European ministries and regions in terms of corporate identity.
- On average, European cities communicate better than European ministries and regions in terms of external communication.
- On average, European cities and ministries communicate better than European regions in terms of internal communication.

### Corporate Identity – comparison of the EU countries

- On average, the ministries in Austria, Romania and Sweden use more elements of corporate identity than ministries in other EU countries
- On average, the regions in Belgium and Wales use more elements of corporate identity than other EU regions.
- On average, the cities in Belgium and Netherlands use more elements of corporate identity than European cities.

### External Communication - comparison of the EU countries

- On average, the ministries in Greece, Bulgaria and Romania use more means of external communication than ministries in other EU countries.
- On average, the regions in Greece, Bulgaria and Romania use more elements of external communication than other EU regions.
- On average, the Belgian cities use more external communication means than other European cities.

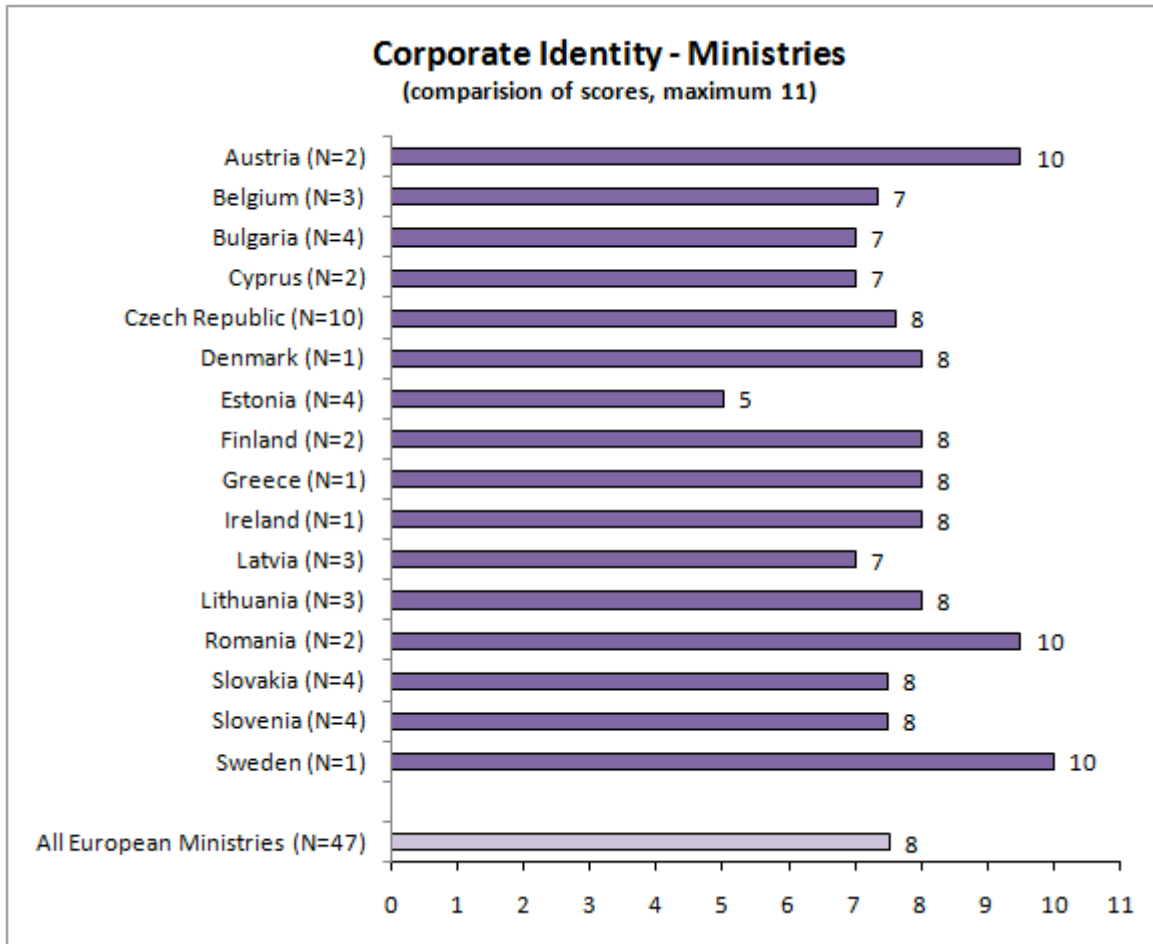
### Internal Communication - comparison of the EU countries

- On average, the Austrian ministries use the highest number of internal communication means, compared to ministries in other EU countries.
- On average, the Belgian regions use the highest number of internal communication means, compared to other EU regions.
- On average, the German and Spanish cities use more internal communication means than other European cities.

**Detailed Analysis**

## Corporate Identity

### European Ministries



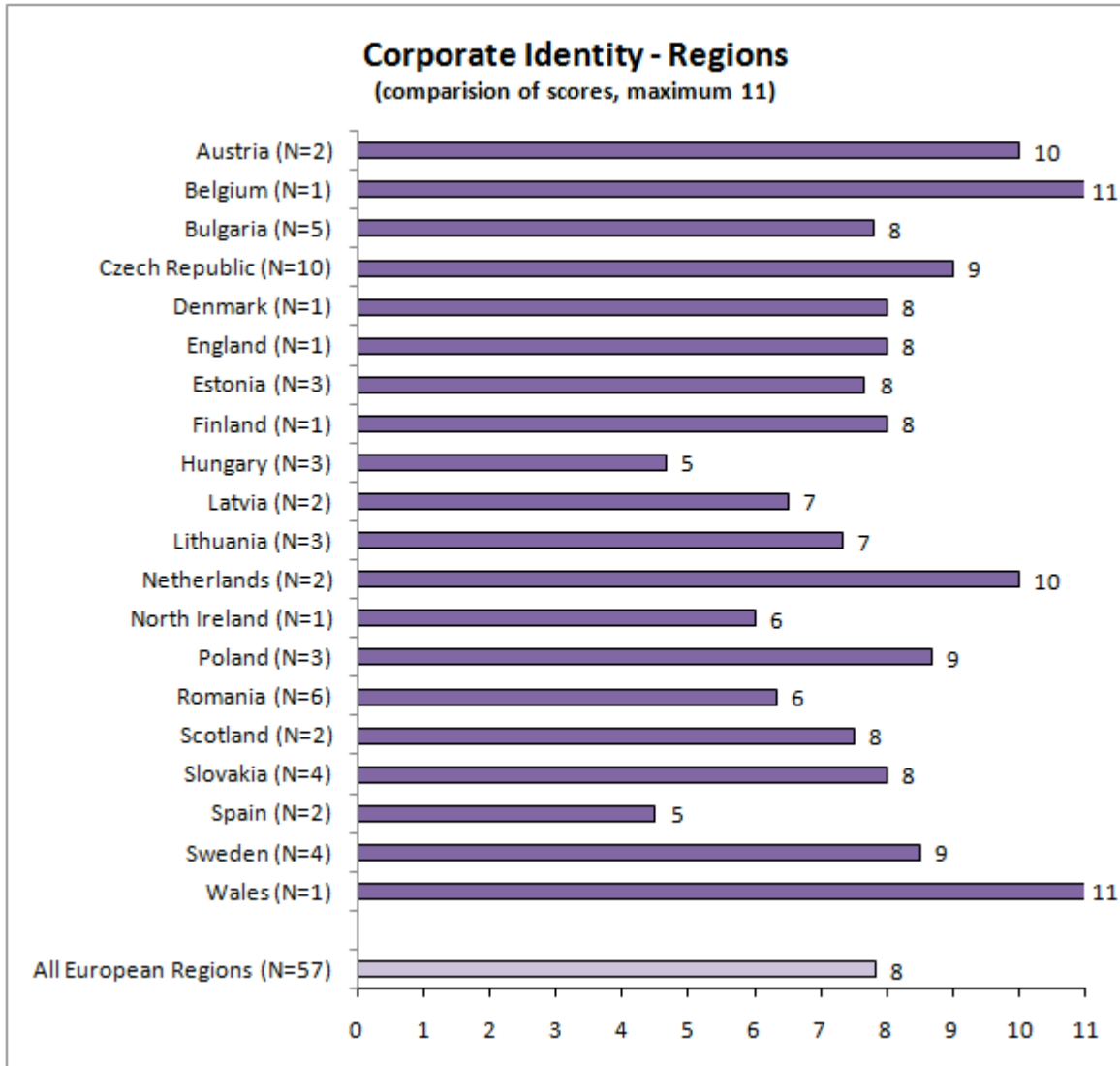
- In terms of corporate identity, the average score among European ministries is 8
- On average, the ministries in Austria, Romania and Sweden use more elements of corporate identity than ministries in other EU countries.
- On average, the ministries in Estonia use the smallest number of corporate identity elements in the EU. Belgian, Bulgarian, Latvian and Cyprian ministries are also below the average in terms of corporate identity elements.

Rank	Country	Score <sup>1</sup>
1. - 3.	Sweden	10
	Austria	10
	Romania	10
4. - 11.	Denmark	8
	Finland	8
	Greece	8
	Ireland	8
	Lithuania	8
	Czech Republic	8
	Slovakia	8
	Slovenia	8
12. - 15.	Belgium	7
	Bulgaria	7
	Cyprus	7
	Latvia	7
16.	Estonia	5

---

<sup>1</sup> Maximum of scores might be 11 – included are also questions of „something else?“ type.

## European Regions



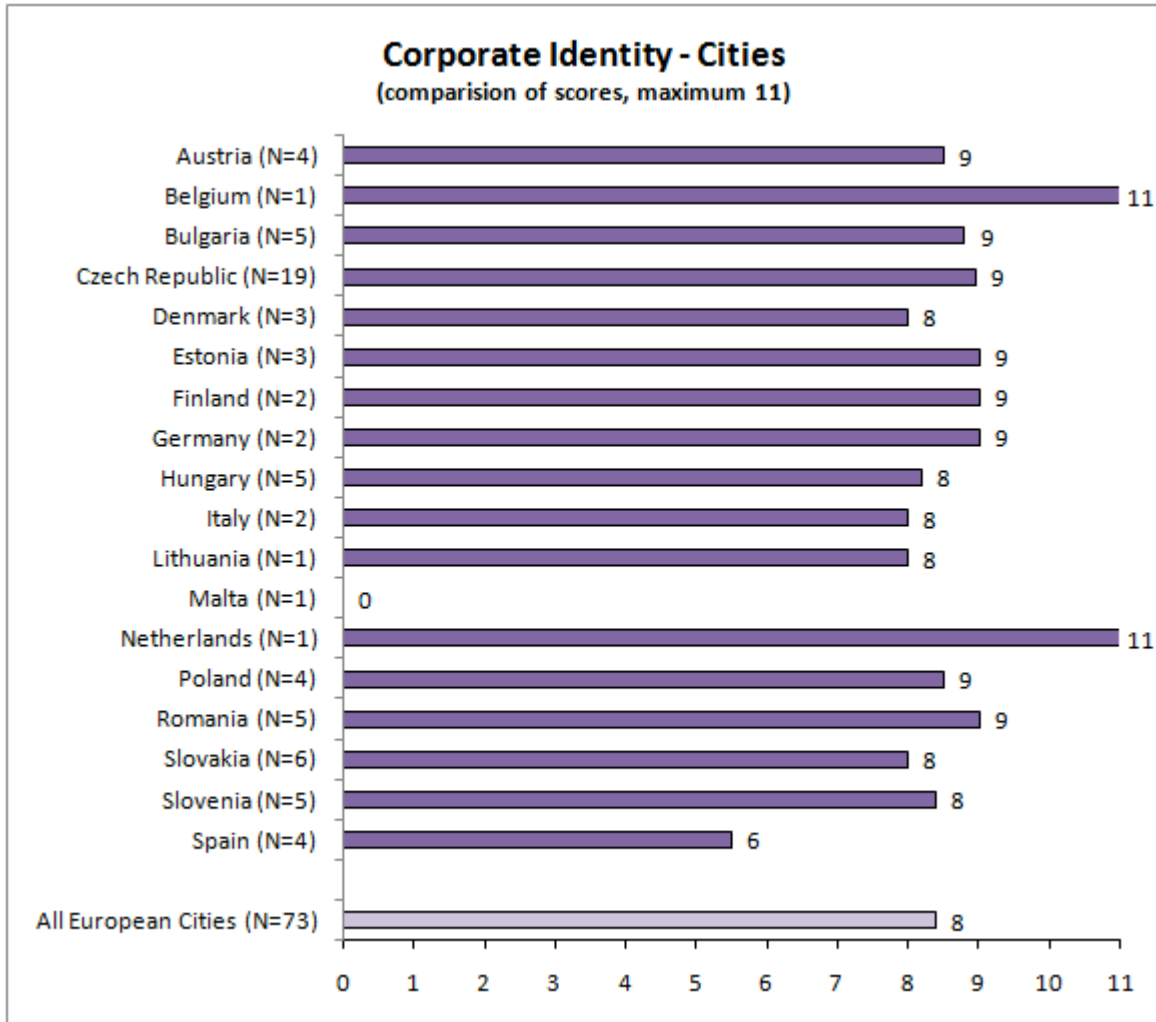
- In terms of corporate identity the average score among European regions is 8
- On average, the regions in Belgium and Wales use more elements of corporate identity than other EU regions.
- On average, the ministries in Hungary and Spain use the smallest number of corporate identity elements in the EU. Regions in Latvia, Lithuania, Northern Ireland and Romania are also below the average in terms of corporate identity elements.

Order	Country	Score <sup>2</sup>
1. - 2.	Wales	11
	Belgium	11
3. - 4.	Netherlands	10
	Austria	10
5. - 7.	Czech Republic	9
	Poland	9
	Sweden	9
8. - 14.	Slovakia	8
	Finland	8
	England	8
	Denmark	8
	Bulgaria	8
	Estonia	8
	Scotland	8
15. - 16.	Lithuania	7
	Latvia	7
17. - 18.	Romania	6
	North Ireland	6
19. - 20.	Hungary	5
	Spain	5

---

<sup>2</sup> Maximum of scores might be 11 – included are also questions of „something else?“ type.

## European Cities



- In terms of corporate identity, the average score among European cities is 8
- On average, the cities in Belgium and Netherlands use more elements of corporate identity than European cities.
- On average, the Spanish cities use the smallest number of corporate identity elements in the EU.

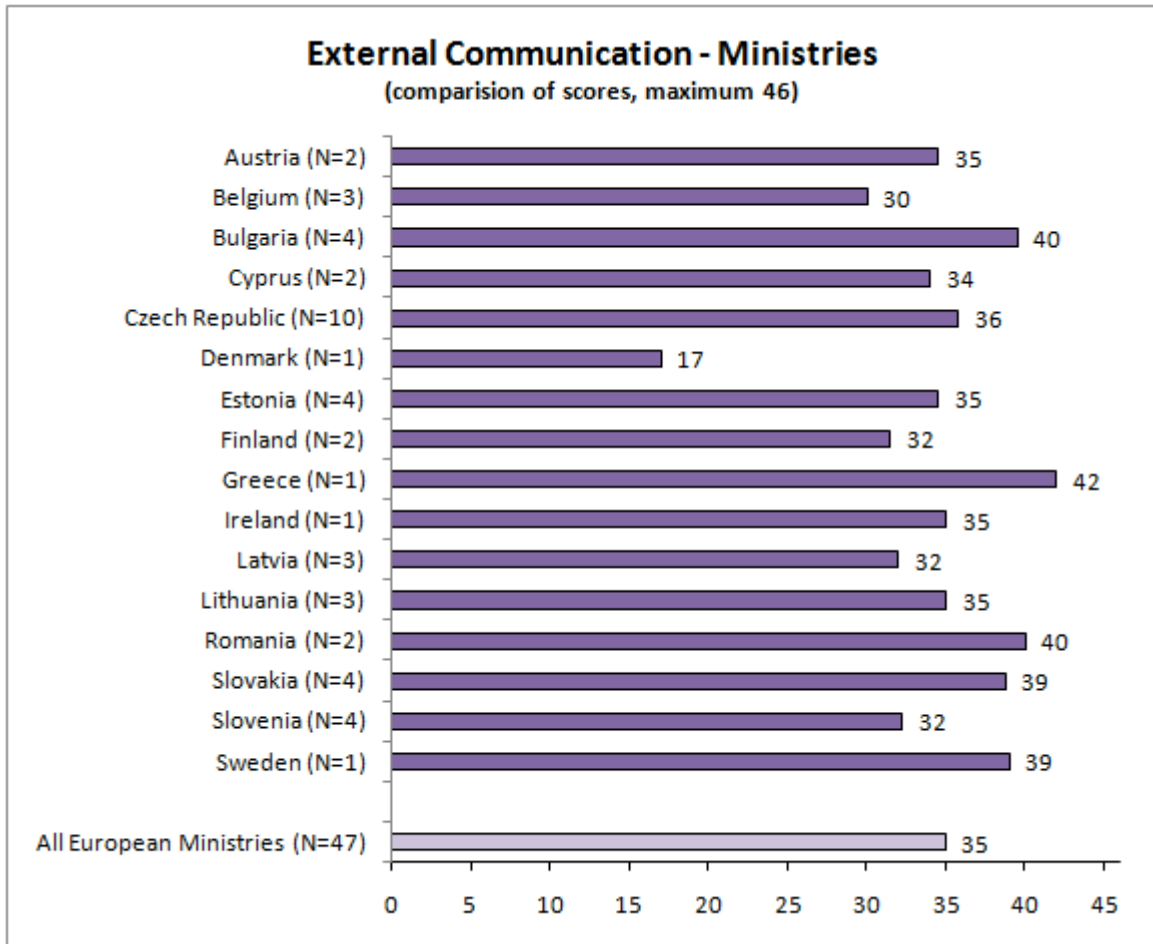
Order	Country	Score <sup>3</sup>
1. - 2.	Netherlands	11
	Belgium	11
3. - 10.	Estonia	9
	Finland	9
	Germany	9
	Romania	9
	Czech Republic	9
	Bulgaria	9
	Austria	9
	Poland	9
11. - 16.	Slovenia	8
	Hungary	8
	Denmark	8
	Italy	8
	Lithuania	8
	Slovakia	8
17.	Spain	6
18.	Malta	0

---

<sup>3</sup> Maximum of scores might be 11 – included are also questions of „something else?“ type.

## External Communication

### European Ministries



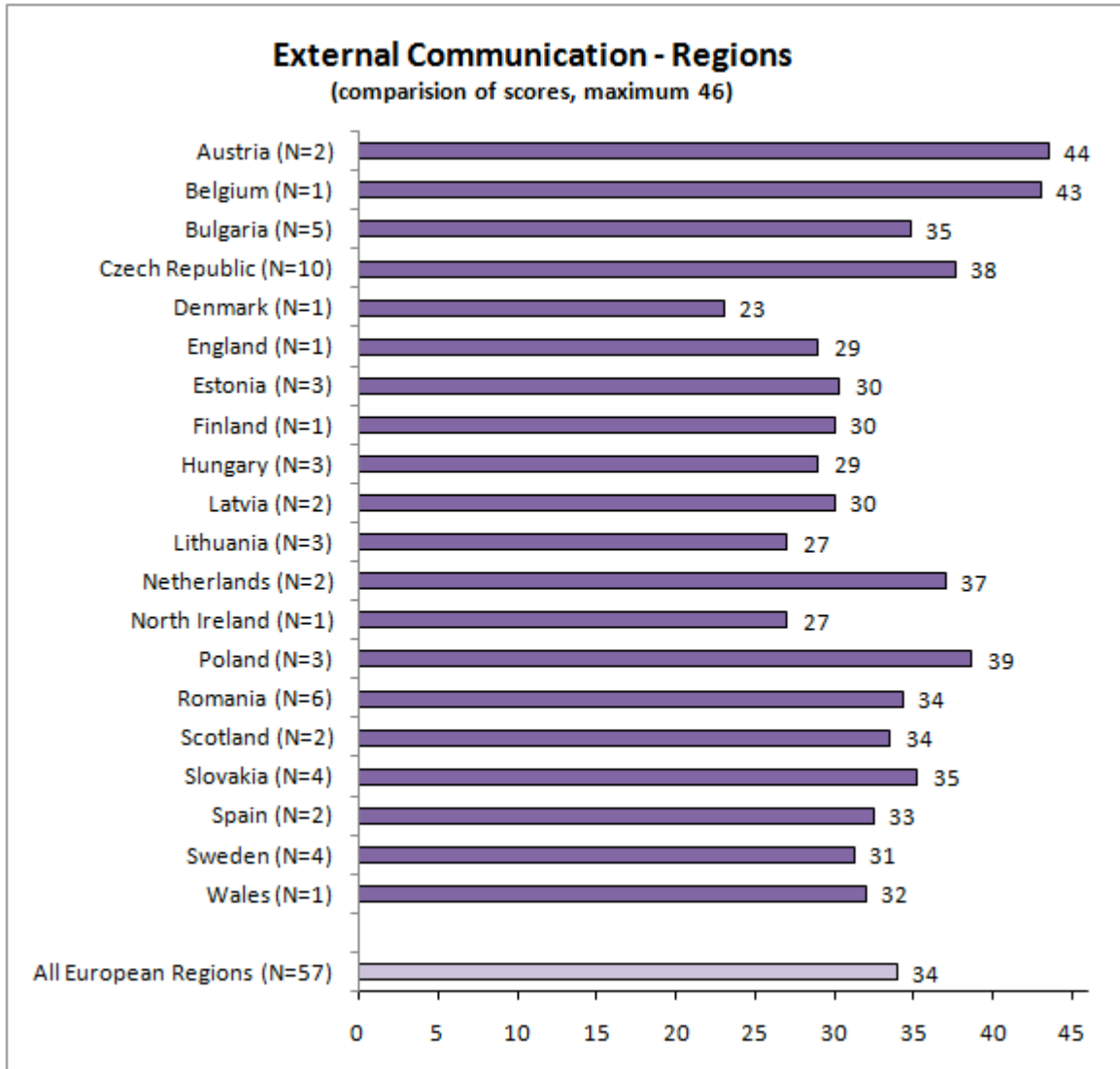
- In terms of external communication, the average score among European ministries is 35.
- On average, the ministries in Greece, Bulgaria and Romania use more means of external communication than ministries in other EU countries.
- On average, the ministries in Denmark use the smallest number of external communication means in the EU. Belgian, Latvian, Slovak and Cyprian ministries are also below the average in terms of external communication means.

Order	Country	Score <sup>4</sup>
1.	Greece	42
2. - 3.	Romania	40
	Bulgaria	40
4. - 5.	Sweden	39
	Slovakia	39
6.	Czech Republic	36
7. - 10.	Ireland	35
	Lithuania	35
	Austria	35
	Estonia	35
11.	Cyprus	34
12. - 14.	Slovenia	32
	Latvia	32
	Finland	32
15.	Belgium	30
16.	Denmark	17

---

<sup>4</sup> Maximum of scores might be 11 – included are also questions of „something else?“ type.

## European Regions



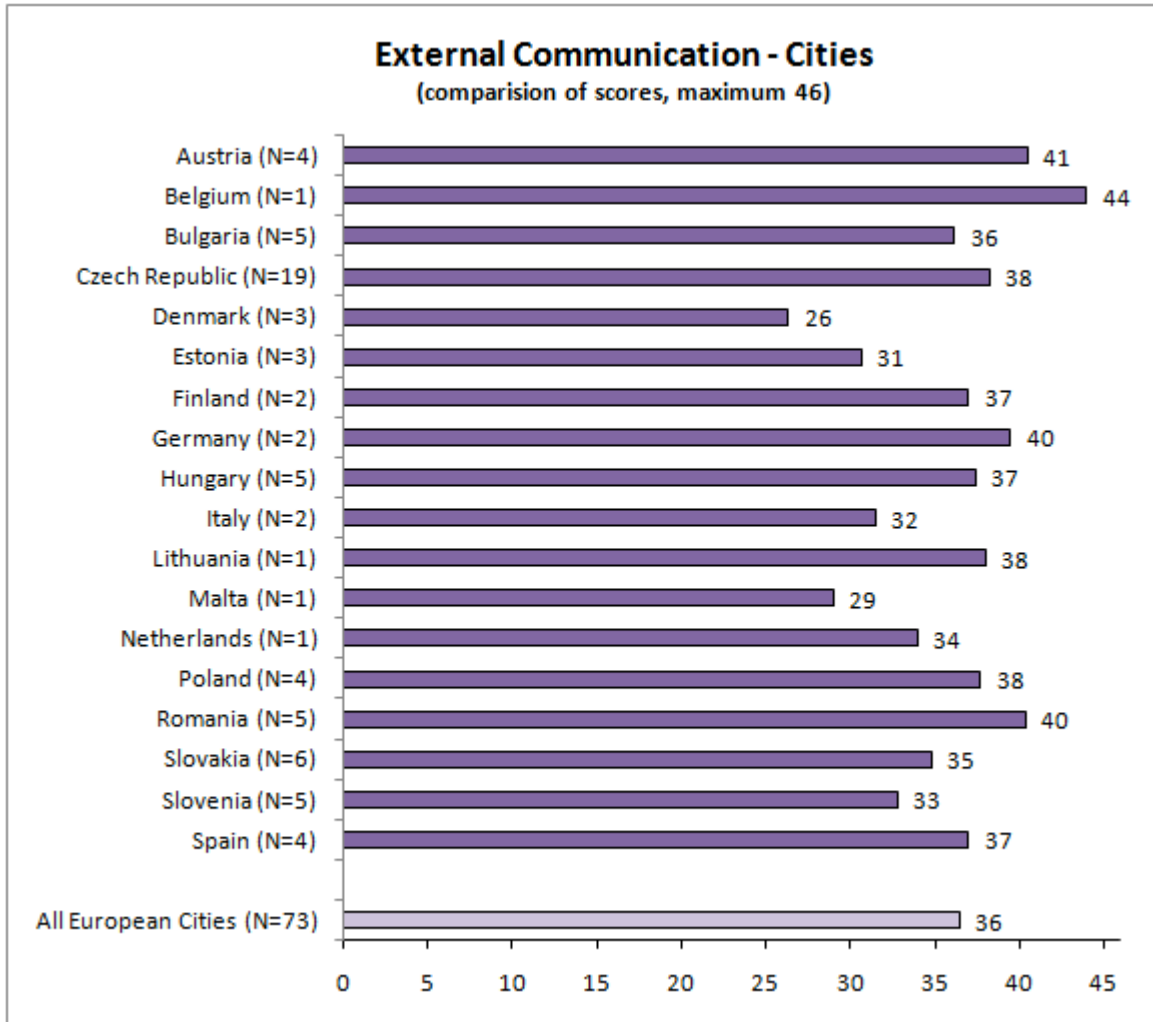
- In terms of external communication, the average score among European regions is 34.
- On average, the regions in Greece, Bulgaria and Romania use more elements of external communication than other EU regions.
- On average, the ministries in Denmark, Lithuania and Northern Ireland use the smallest number of external communication means in the EU. Regions in England, Estonia, Finland, Hungary, Latvia, Sweden and Wales are also below the average in terms of external communication means.

Order	Country	Score <sup>5</sup>
1.	Austria	44
2.	Belgium	43
3.	Poland	39
4.	Czech Republic	38
5.	Netherlands	37
6. - 7.	Slovakia	35
	Bulgaria	35
8. - 9.	Romania	34
	Scotland	34
10.	Spain	33
11.	Wales	32
12.	Sweden	31
13. - 15.	Estonia	30
	Finland	30
	Latvia	30
16. - 17.	Hungary	29
	England	29
18. - 19.	North Ireland	27
	Lithuania	27
20.	Denmark	23

---

<sup>5</sup> Maximum of scores might be 11 – included are also questions of „something else?“ type.

## European Cities



- In terms of external communication, the average score among European cities is 36.
- On average, the Belgian cities use more external communication means than other European cities.
- On average, the cities in Denmark and Malta use the smallest number of external communication means in the EU. The Estonian, Italian, Dutch, Slovak and Slovenian cities are also below the average in terms of external communication.

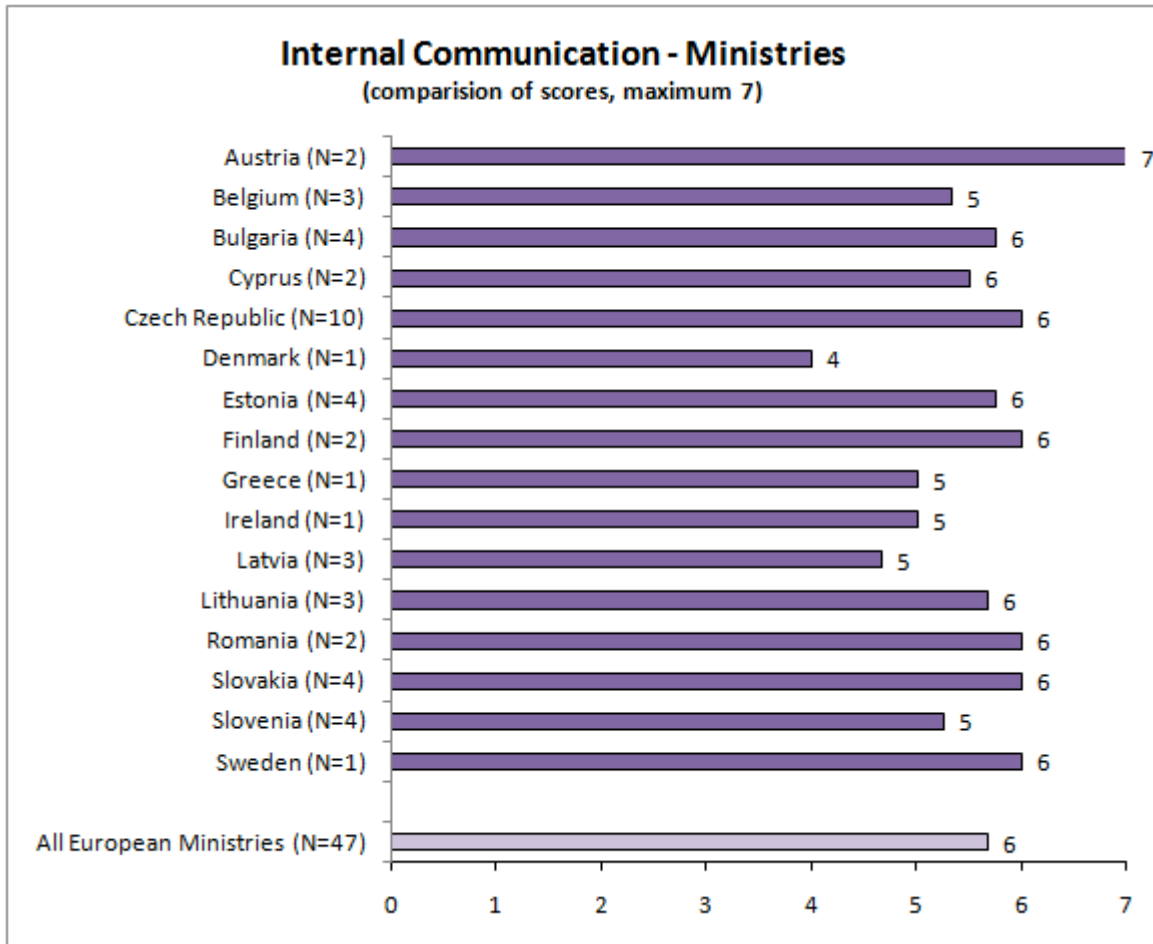
Order	Country	Score <sup>6</sup>
1.	Belgium	44
2.	Austria	41
3. - 4.	Romania	40
	Germany	40
5. - 7.	Czech Republic	38
	Lithuania	38
	Poland	38
8. - 10.	Hungary	37
	Finland	37
	Spain	37
11.	Bulgaria	36
12.	Slovakia	35
13.	Netherlands	34
14.	Slovenia	33
15.	Italy	32
16.	Estonia	31
17.	Malta	29
18.	Denmark	26

---

<sup>6</sup> Maximum of scores might be 11 – included are also questions of „something else?“ type.

## Internal Communication

### European Ministries



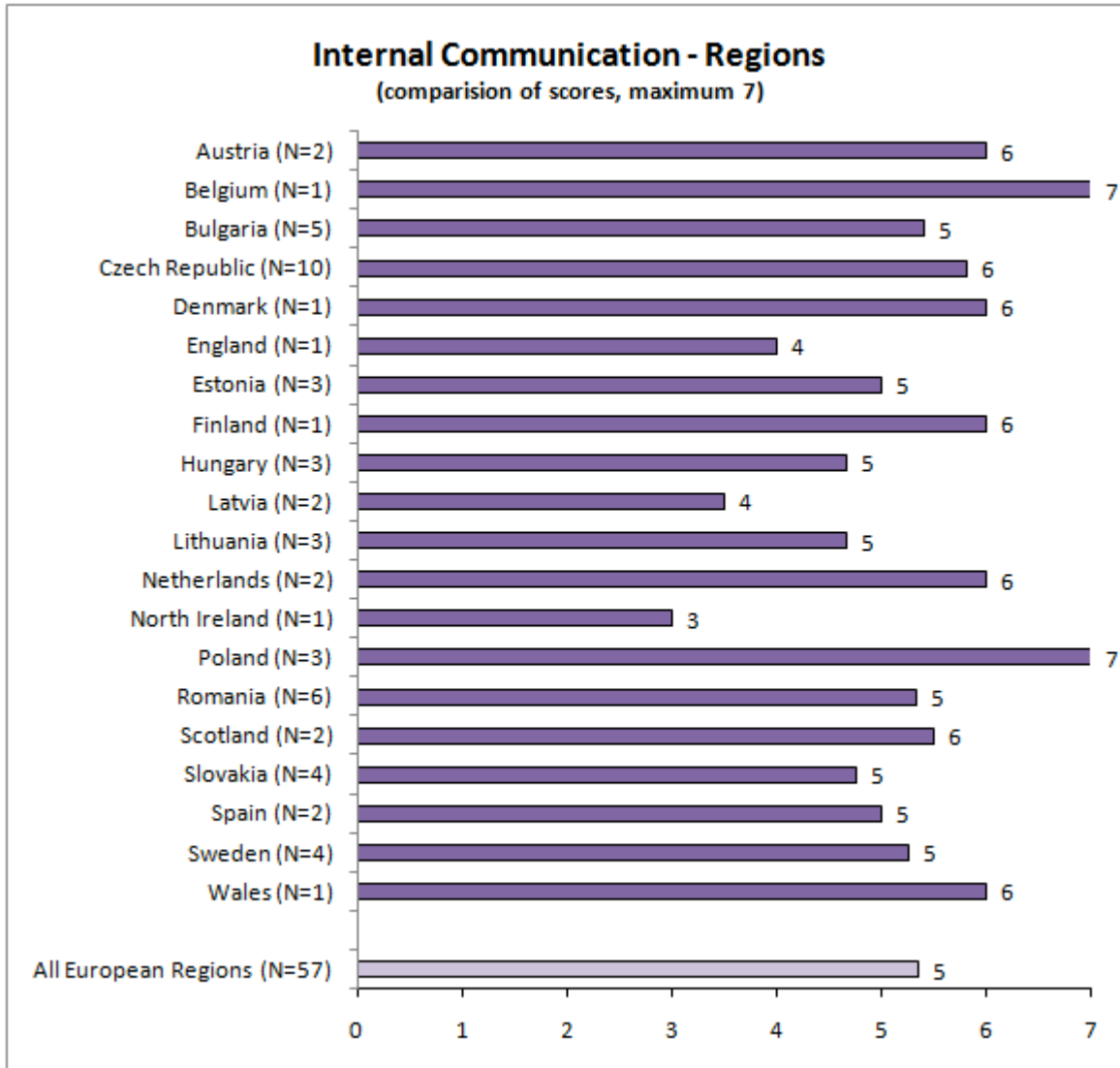
- In terms of internal communication, the average score among European ministries is 6.
- On average, the Austrian ministries use the highest number of internal communication means, compared to ministries in other EU countries.
- On average, the Danish ministries use the smallest number of internal communication means in the EU. Belgian, Greek, Irish and Latvian and Slovenian ministries are also below the average in terms of external communication means.

Order	Country	Score <sup>7</sup>
1.	Austria	7
2. -10.	Czech Republic	6
	Finland	6
	Romania	6
	Slovakia	6
	Sweden	6
	Bulgaria	6
	Estonia	6
	Lithuania	6
	Cyprus	6
11. -15.	Belgium	5
	Slovenia	5
	Greece	5
	Ireland	5
	Latvia	5
16.	Denmark	4

---

<sup>7</sup> Maximum of scores might be 11 – included are also questions of „something else?“ type.

## European Regions



- In terms of internal communication, the average score among European regions is 5.
- On average, the Belgian regions use the highest number of internal communication means, compared to other EU regions.
- On average, the ministries in Northern Ireland use the smallest number of external communication means in the EU. Regions in England and Latvia are also below the average in terms of external communication means.

Order	Country	Score <sup>8</sup>
1. - 2.	Belgium	7
	Poland	7
3. - 9.	Netherlands	6
	Austria	6
	Denmark	6
	Finland	6
	Wales	6
	Czech Republic	6
	Scotland	6
10. - 17.	Bulgaria	5
	Romania	5
	Sweden	5
	Estonia	5
	Spain	5
	Slovakia	5
	Hungary	5
	Lithuania	5
18. - 19.	England	4
	Latvia	4
20.	North Ireland	3

---

<sup>8</sup> Maximum of scores might be 11 – included are also questions of „something else?“ type.

## European Cities



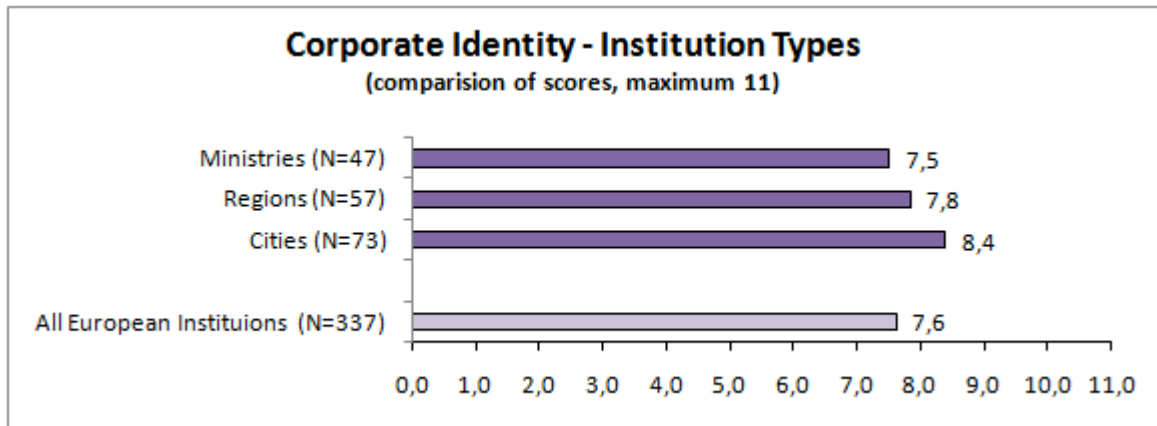
- In terms of internal communication, the average score among European cities is 6.
- On average, the German and Spanish cities use more internal communication means than other European cities.
- The Belgian, Bulgarian, Danish, Estonian and Hungarian, Italian, Dutch and Slovak cities are below the average in terms of internal communication.

Order	Country	Score <sup>9</sup>
1. - 3.	Germany	7
	Finland	7
	Spain	7
4. - 10.	Austria	6
	Romania	6
	Lithuania	6
	Malta	6
	Czech Republic	6
	Slovakia	6
	Poland	6
	Hungary	5
11. - 18.	Denmark	5
	Estonia	5
	Slovenia	5
	Netherlands	5
	Belgium	5
	Italy	5
	Bulgaria	5

---

<sup>9</sup> Maximum of scores might be 11 – included are also questions of „something else?“ type.

## Summary - Corporate Identity



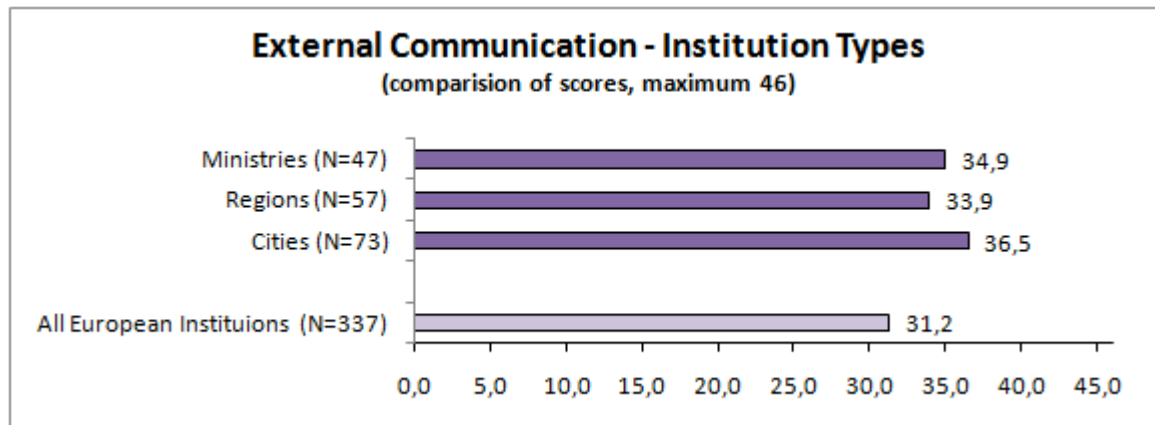
- On average, European cities communicate better than European ministries and regions in terms of corporate identity.
- European ministries are below the average in terms of corporate identity.

**Corporate Identity – Distance Map**



- In terms of corporate identity, all the EU institutions have a similar position.
- Cyprus, Greece and Ireland make a separate group. Scotland and England have a special position as well.

## Summary – External Communication



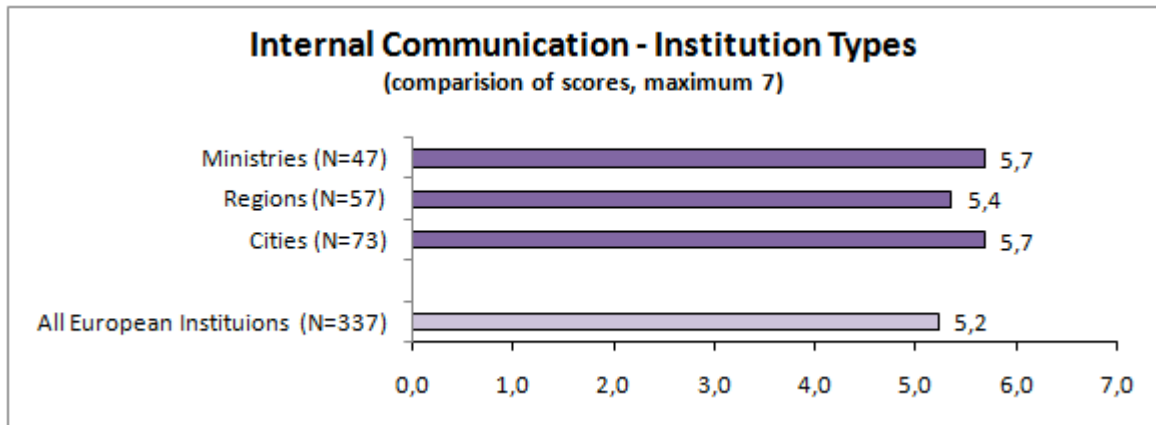
- On average, European cities communicate better than European ministries and regions in terms of external communication.

## External Communication – Distance Map



- In terms of external communication, all the EU institutions have a similar position.
- England, Scotland, Wales and Spain have a special position on the map.

## Summary – Internal Communication



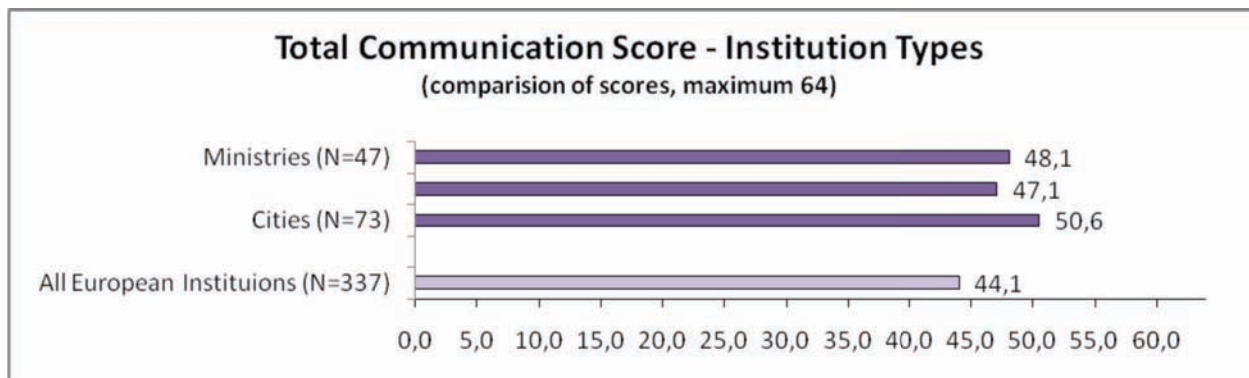
- On average, European cities and ministries communicate better than European regions in terms of internal communication.

## Internal Communication – Distance Map



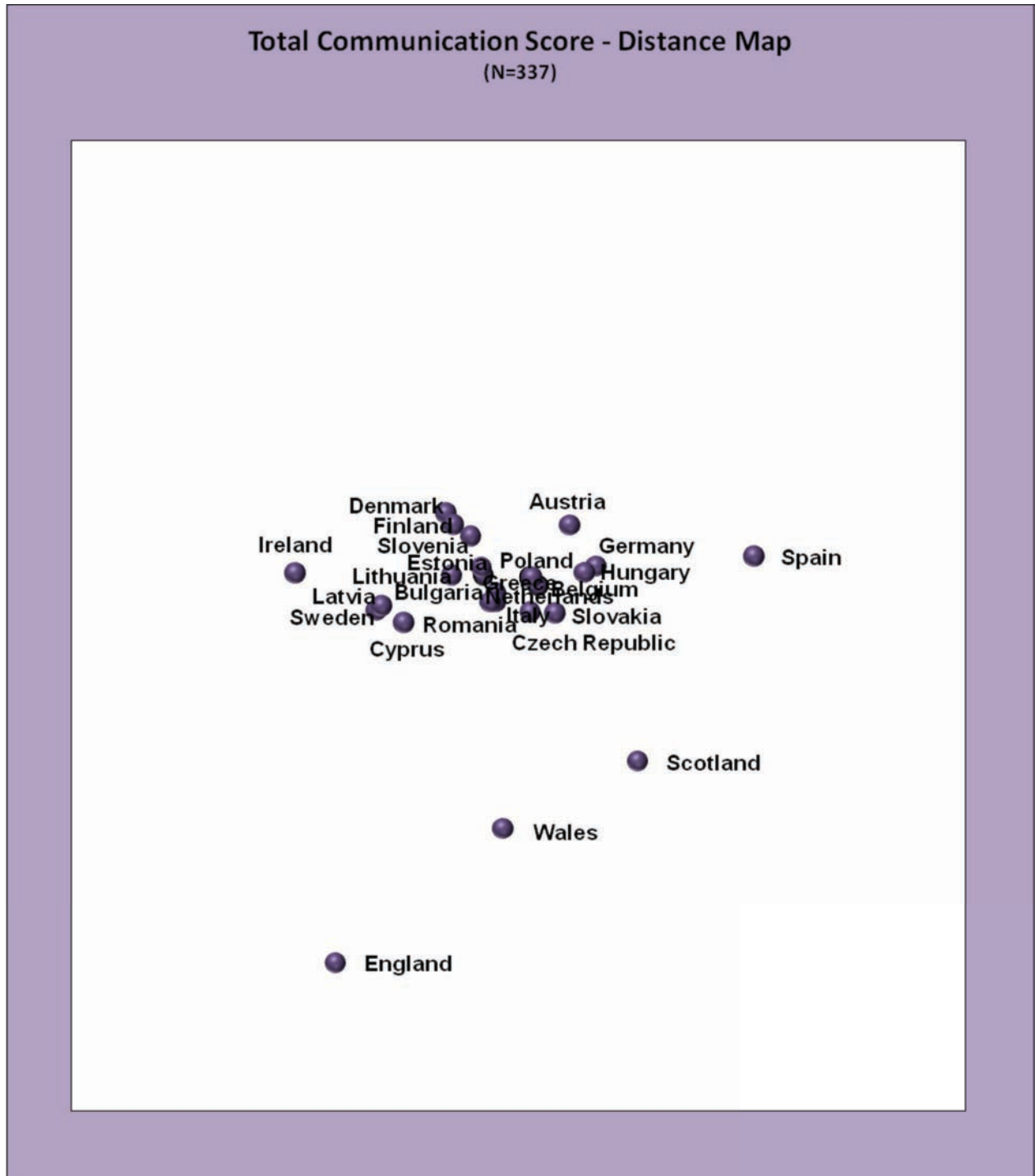
- In terms of internal communication, all the EU institutions have a similar position.
- Northern Ireland has a special position on the map.

## Summary – Total Communication Score



- On average, European cities, followed by European ministries communicate better than European regions in terms of the total communication score.

Research Report: The Role of the EU in the UK's Communication Strategy

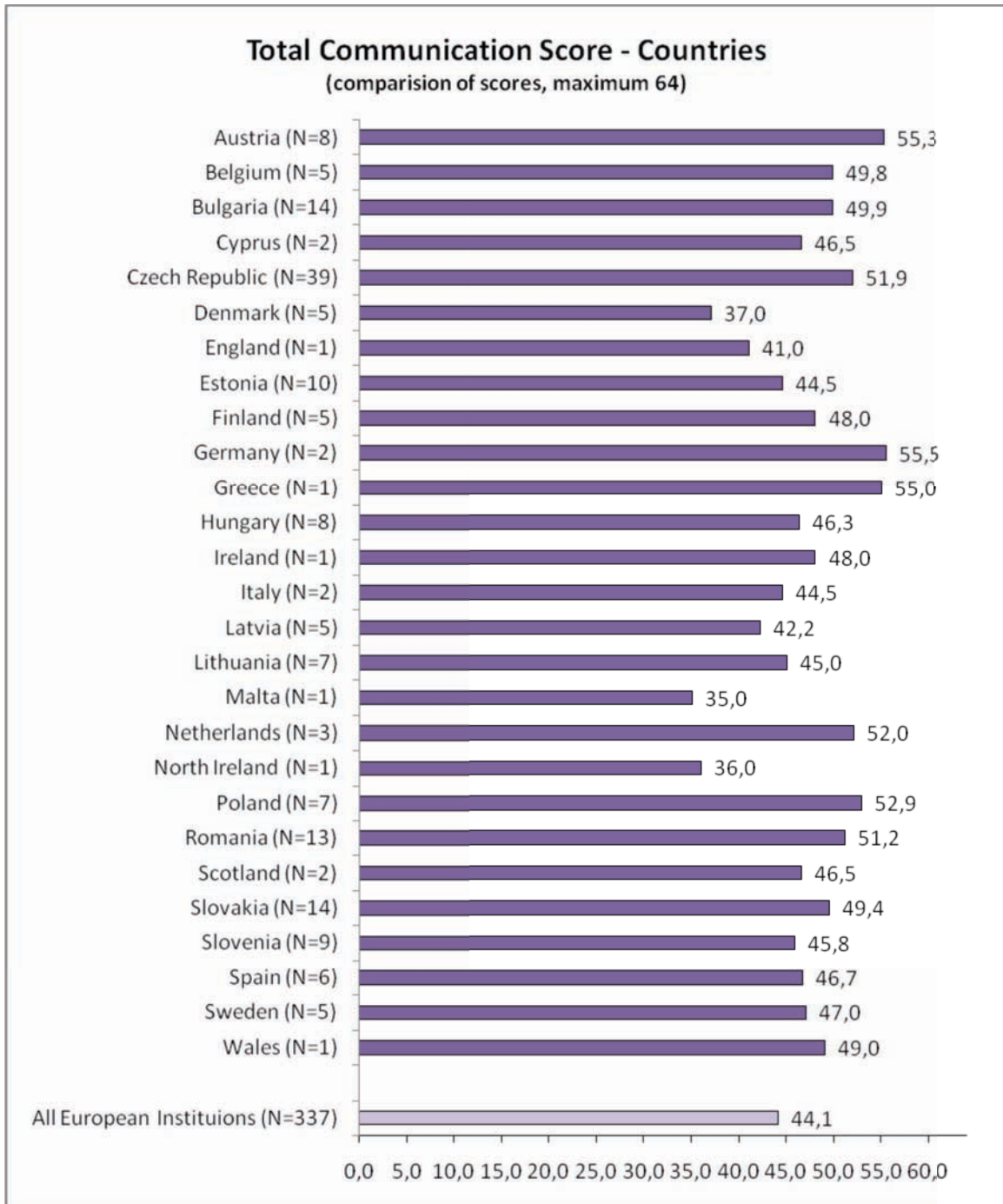


- In terms of the total communication score, all the EU institutions apart from English, Scottish and Welsh institutions have a similar position on the map.

## Total Ranking of Countries

Country	Number of Cases	Mean	Median	Modus
Germany	2	55,50	55,50	50,00
Austria	8	55,25	55,50	51,00
Greece	1	55,00	55,00	55,00
Poland	7	52,86	52,00	47,00
Netherlands	3	52,00	51,00	50,00
Czech Republic	39	51,90	53,00	50,00
Romania	13	51,15	53,00	54,00
Bulgaria	14	49,86	49,00	49,00
Belgium	5	49,80	55,00	30,00
Slovakia	14	49,43	50,00	48,00
Wales	1	49,00	49,00	49,00
Finland	5	48,00	51,00	38,00
Ireland	1	48,00	48,00	48,00
Sweden	5	47,00	46,00	41,00
Spain	6	46,67	43,00	35,00
Cyprus	2	46,50	46,50	46,00
Scotland	2	46,50	46,50	37,00
Hungary	8	46,25	48,00	52,00
Slovenia	9	45,78	47,00	41,00
Lithuania	7	45,00	45,00	37,00
Estonia	10	44,50	44,50	51,00
Italy	2	44,50	44,50	41,00
Latvia	5	42,20	44,00	31,00
England	1	41,00	41,00	41,00
Denmark	5	37,00	37,00	29,00
North Ireland	1	36,00	36,00	36,00
Malta	1	35,00	35,00	35,00

- The best institutions in terms of communication in the EMGC 2009 research are those from Germany, Austria, Greece, Poland, the Netherlands and Romania.
- The worst institutions in terms of communication in the EMGC 2009 research are those from Denmark, Northern Ireland, Ireland and Malta.



- The average total communication score among European institutions is 44,1.
- In terms of total communication score, the institutions in Denmark, England, Latvia, Malta and Northern are below average.

## Total Ranking of Institutions

Order	Institution	Country	Score <sup>10</sup>
1. - 2.	Magistrát města Ostrava	Czech Republic	64
	Ayuntamiento de Bilbao	Spain	64
3. - 7.	Krajský úřad Moravskoslezského kraje	Czech Republic	62
	Magistrát města Brno	Czech Republic	62
	Magistrát města České Budějovice	Czech Republic	62
	The City of Pitesti	Hungary	62
	Urząd Marszałkowski Województwa Małopolskiego	Poland	62
8. - 12.	Amt der Salzburger Landesregierung	Austria	61
	Walloon Region	Belgium	61
	Městský úřad Vsetín	Czech Republic	61
	Úřad městské části Praha 6	Czech Republic	61
	Rathaus der Stadt Essen	Germany	61
13. - 18.	Rousse Province	Bulgaria	60
	Krajský úřad kraje Vysočina	Czech Republic	60
	Magistrát hlavního města Prahy	Czech Republic	60
	Ministry of Defence	Estonia	60
	The City of Genk	Slovenia	60
	Ayuntamiento de Vigo	Spain	60
19. - 26.	Rathaus Krems an der Donau	Austria	59
	Steiermarkische Landesregierung	Austria	59
	Ministry of Interior	Bulgaria	59
	Akademie věd ČR	Czech Republic	59
	Magistrát města Opava	Czech Republic	59
	Úřad městské části Praha 10	Czech Republic	59
	Urząd Miasta Krakowa	Poland	59
	Mestský úrad Prievidza	Slovakia	59
27. - 37.	Amt der Oberösterreichischen Landesregierung	Austria	58
	Krajský úřad Jihomoravského kraje	Czech Republic	58
	Krajský úřad Zlínského kraje	Czech Republic	58
	Magistrát města Pardubice	Czech Republic	58
	Magistrát města Plzeň	Czech Republic	58
	Městský úřad Moravské Budějovice	Czech Republic	58
	Městský úřad Otrokovice	Czech Republic	58
	Městský úřad Šternberk	Czech Republic	58
	The City of Zalaegerszeg	Hungary	58
	The City of Timișoara	Romania	58
	Ministerstvo zdravotníctva	Slovakia	58
38. - 41.	Krajský úřad Pardubického kraje	Czech Republic	57
	Městský úřad Jablonec nad Nisou	Czech Republic	57

<sup>10</sup> Maximum of scores might be 64 – included are also questions of „something else?“ type.

42. - 46.	Ministerstvo obrany Magistrát města Most Městský úřad Dobříš Městský úřad Králíky Ministerstvo vnitra Senát Parlamentu ČR	Slovakia Czech Republic Czech Republic Czech Republic Czech Republic Czech Republic	57 56 56 56 56 56
47. - 55.	The Region of Fife Ministry of the Interior Český statistický úřad Magistrát města Havířov Magistrát města Chomutov Ministry of Development The City of Craiova The Region of Limburg Ministerstvo zahraničních věcí Ministry of Enterprise, Energy and Communications	Scotland Belgium Czech Republic Czech Republic Czech Republic Greece Hungary Netherlands Slovakia Sweden	56 55 55 55 55 55 55 55 55 55
56. - 68.	Ministry of Labour and Social Policy Municipality of Targovishte Magistrát města Jihlava Městský úřad Náchod Městský úřad Tábor Úřad městské části Praha 18 Úřad Městské části Praha 7 The City of Lappeenranta The City of Braşov Gorj County Mestský úrad Spišská Nová Ves Nitrianský kraj Ministry of Higher Education, Science and Technology	Bulgaria Bulgaria Czech Republic Czech Republic Czech Republic Czech Republic Czech Republic Estonia Romania Romania Slovakia Slovakia Slovenia	54 54 54 54 54 54 54 54 54 54 54 54 54
69. - 83.	Stadtmagistrat Innsbruck Targovishte Province CzechTourism Krajský úřad Ústeckého kraje Magistrát města Hradec Králové Magistrát města Karviná Městský úřad Česká Lípa Úřad městské části Praha 4 Úřad vlády ČR Ministry of Defence The Region of Jögeva maakond Ministry of National Defence Urząd Marszałkowski Województwa Łódzkiego Vâlcea County Občina Slovenska Bistrica	Austria Bulgaria Czech Republic Czech Republic Czech Republic Czech Republic Czech Republic Czech Republic Czech Republic Finland Hungary Lithuania Poland Romania Slovenia	53 53 53 53 53 53 53 53 53 53 53 53 53 53 53
84. - 92.	Městský úřad Bílovec	Czech Republic	52

93. - 111.	Městský úřad Jaroměřice nad Rokytinou	Czech Republic	52
	The City of Székesfehérvár	Hungary	52
	The City of Klaipeda	Lithuania	52
	The City of Veszprém	Magyarország	52
	Urząd Miasta Częstochowy	Poland	52
	Mestský úrad Nitra	Slovakia	52
	Ministry of Environment and Spatial Planning	Slovenia	52
	The Region of Värmlands län	Sweden	52
	Bundesministerium für Soziales und Konsumentenschutz	Austria	51
	Bundesministerium für Verkehr, Innovation und Technologie	Austria	51
	Municipality of Shumen	Bulgaria	51
	Ministry of Finance	Cyprus	51
	Městský úřad Kyjov	Czech Republic	51
	Městský úřad Moravský Krumlov	Czech Republic	51
	Městský úřad Rokycany	Czech Republic	51
	Městský úřad Roudnice nad Labem	Czech Republic	51
	Městský úřad Svitavy	Czech Republic	51
	Městský úřad Valašské Klobouky	Czech Republic	51
	Ministerstvo financí	Czech Republic	51
	Ministerstvo životního prostředí	Czech Republic	51
	Úřad městské části Praha 11	Czech Republic	51
	Úřad městské části Praha 5	Czech Republic	51
	Ministry of the Environment	Estonia	51
	Ministry of Justice	Finland	51
	The City of Tampere	Finland	51
	The City of Pärnu	Netherlands	51
	The Region of South Holland	Netherlands	51
112. - 122.	Amt der Stadt Feldkirch	Austria	50
	Magistrát města Liberec	Czech Republic	50
	Městský úřad Ivančice	Czech Republic	50
	Městský úřad Neratovice	Czech Republic	50
	Ministerstvo dopravy	Czech Republic	50
	Ministerstvo práce a sociálních věcí	Czech Republic	50
	Ministerstvo školství, mládeže a tělovýchovy	Czech Republic	50
	The City of Maastricht	Finland	50
	Rathaus der Stadt Bielefeld	Germany	50
	Ministerstvo kultury	Slovakia	50
123. - 135.	Občina Jesenice	Slovenia	50
	Burgas Municipality	Bulgaria	49
	Ministry of Economy and Energy	Bulgaria	49
	Plovdiv Province	Bulgaria	49
	Sofia Municipality	Bulgaria	49
	Krajský úřad Plzeňského kraje	Czech Republic	49
	Městský úřad Jirkov	Czech Republic	49

136. - 148.	Ministerstvo obrany	Czech Republic	49
	The City of Sibiu	Estonia	49
	Preili District	Latvia	49
	Urząd Miasta Katowice	Poland	49
	The City of Budapest	Romania	49
	The Region of Murcia	Spain	49
	Isle of Anglesey County Council	Wales	49
	Czech Trade	Czech Republic	48
	Městský úřad Bohumín	Czech Republic	48
	Městský úřad Slaný	Czech Republic	48
	Městský úřad Sušice	Czech Republic	48
	Městský úřad Tanvald	Czech Republic	48
	Úřad městské části Praha 3	Czech Republic	48
	Department of Communications, Energy and Natural Resources	Ireland	48
149. - 161.	Municipio di Venezia	Italy	48
	Ministry of Health Care	Lithuania	48
	Urząd Marszałkowski Województwa Opolskiego	Poland	48
	Cluj County	Romania	48
	Bratislavský kraj	Slovakia	48
	Žilinský kraj	Slovakia	48
	Ministry of Regional development	Bulgaria	47
	Krajský úřad Královehradeckého kraje	Czech Republic	47
	Magistrát města Děčín	Czech Republic	47
	Magistrát města Karlovy Vary	Czech Republic	47
	Městský úřad Blansko	Czech Republic	47
	Městský úřad Cheb	Czech Republic	47
	Městský úřad Písek	Czech Republic	47
	Městský úřad Pohořelice	Czech Republic	47
162. - 171.	Ministry of Finance	Estonia	47
	The Region of Borsod-Abaúj-Zemplén	Hungary	47
	Urząd Miasta Sosnowiec	Poland	47
	Iași County	Romania	47
	Občina Kamnik	Slovenia	47
	Dobrich Municipality	Bulgaria	46
	Ministry of Justice and Public Order	Cyprus	46
	Městský úřad Jičín	Czech Republic	46
	Městský úřad Kralupy nad Vltavou	Czech Republic	46
	Městský úřad Pelhřimov	Czech Republic	46
	Městský úřad Semily	Czech Republic	46
	Úřad městské části Praha 2	Czech Republic	46
	Úřad pro ochranu hospodářské soutěže	Czech Republic	46
	Městský úřad Trnava	Slovakia	46
172. - 184.	The Region of Uppsala län	Sweden	46
	Krajský úřad Karlovarského kraje	Czech Republic	45
	Městský úřad Bruntál	Czech Republic	45
	Městský úřad Krnov	Czech Republic	45

	Městský úřad Kynšperk nad Ohří	Czech Republic	45
	Městský úřad Nepomuk	Czech Republic	45
	Městský úřad Týn nad Vltavou	Czech Republic	45
	Ministerstvo zahraničních věcí	Czech Republic	45
	Úřad městské části Praha 13	Czech Republic	45
	Úřad průmyslového vlastnictví	Czech Republic	45
	The Region of Ida-Viru maakond	Estonia	45
	Ministry of Finance	Latvia	45
	Ministry of Justice	Latvia	45
	The City of Aarhus	Denmark	45
185. - 192.	Městský úřad Chrudim	Czech Republic	44
	Městský úřad Uničov	Czech Republic	44
	Městský úřad Vizovice	Czech Republic	44
	Městský úřad Žamberk	Czech Republic	44
	The City of Kuressaare	Denmark	44
	The City of Pécs	Estonia	44
	The Region of Oulu	Finland	44
	Ministry of Foreign Affairs	Latvia	44
193. - 197.	Ministry of Health, Child/Youth Welfare	Belgium	43
	Městský úřad Jaroměř	Czech Republic	43
	Úřad městské části Brno - Útěchov	Czech Republic	43
	Ministry of Defence	Romania	43
198. - 207.	Městský úřad Poprad	Slovakia	43
	Český úřad zeměměřický a katastrální	Czech Republic	42
	Městský úřad Týnec nad Labem	Czech Republic	42
	Městský úřad Vimperk	Czech Republic	42
	Ministerstvo spravedlnosti	Czech Republic	42
	Úřad městské části Brno - Kníničky	Czech Republic	42
	Utena County	Lithuania	42
	Ministry of Justice	Romania	42
	Satu Mare County	Romania	42
	Trnavský kraj	Slovakia	42
	Ministry of Education and Sport	Slovenia	42
208. - 218.	Magistrát města Frýdek-Místek	Czech Republic	41
	Městský úřad Náměšř nad Oslavou	Czech Republic	41
	Městský úřad Slavičín	Czech Republic	41
	Městský úřad Uherský Brod	Czech Republic	41
	Městský úřad Znojmo	Czech Republic	41
	The Region of West Midlands	England	41
	Municipio di Foggia	Italy	41
	The City of Domžale	Romania	41
	Občina Celje	Slovenia	41
	The Region of Gotlands län	Sweden	41
	The Region of Kalmar län	Sweden	41
219. - 224.	Blagoevgrad Province	Bulgaria	40
	Městský úřad Černošice	Czech Republic	40
	Městský úřad Dubí	Czech Republic	40
	Městský úřad Heřmanův Městec	Czech Republic	40

	Městský úřad Mirovice	Czech Republic	40
	The City of Rakvere	Romania	40
225. - 232.	Městský úřad Kolín	Czech Republic	39
	Městský úřad Lázně Bělohrad	Czech Republic	39
	Městský úřad Luhačovice	Czech Republic	39
	Městský úřad Studénka	Czech Republic	39
	Městský úřad Valašské Meziříčí	Czech Republic	39
	Městský úřad Žďár nad Sázavou	Czech Republic	39
	Ministerstvo kultúry	Czech Republic	39
	The City of Hillerød	Denmark	39
233. - 244.	Razgrad Province	Bulgaria	38
	Městský úřad Jablonné v Podještědí	Czech Republic	38
	Městský úřad Kraslice	Czech Republic	38
	Městský úřad Letohrad	Czech Republic	38
	Městský úřad Litoměřice	Czech Republic	38
	Městský úřad Nové Město pod Smrkem	Czech Republic	38
	Městský úřad Rumburk	Czech Republic	38
	Městský úřad Slavkov u Brna	Czech Republic	38
	Městský úřad Stříbro	Czech Republic	38
	Městský úřad Veselí nad Lužnicí	Czech Republic	38
	Ministry of Justice	Lithuania	38
	Telšiai County	Lithuania	38
245. - 250.	Magistrát města Mladá Boleslav	Czech Republic	37
	The Region of Nordjylland	Denmark	37
	Klaipeda County	Lithuania	37
	The Region of Clackmannanshire	Scotland	37
	Mestský úřad Nové Zámky	Slovakia	37
	Ayuntamiento de Madrid	Spain	37
251. - 260.	Městský úřad Boskovice	Czech Republic	36
	Městský úřad Chotěboř	Czech Republic	36
	Městský úřad Nové Hradky	Czech Republic	36
	Městský úřad Police nad Metují	Czech Republic	36
	Městský úřad Říčany	Czech Republic	36
	Úřad městské části Praha - Dolní Počernice	Czech Republic	36
	Úřad městské části Praha 16	Czech Republic	36
	Ministry of Education and Research	Estonia	36
	The Region of Győr-Moson-Sopron	Hungary	36
	The Region of Ards	North Ireland	36
261. - 268.	The City of Helsinki	Belgium	35
	Krajský úřad Středočeského kraje	Czech Republic	35
	Magistrát města Zlín	Czech Republic	35
	Městský úřad Duchcov	Czech Republic	35
	Městský úřad Kamenice nad Lipou	Czech Republic	35
	The City of Birkirkara	Romania	35
	Ayuntamiento de Valladolid	Spain	35
	The Region of Andalusia	Spain	35
269. - 278.	Městský úřad Adamov	Czech Republic	34
	Městský úřad Česká Třebová	Czech Republic	34

	Městský úřad Horní Benešov	Czech Republic	34
	Městský úřad Mělník	Czech Republic	34
	Městský úřad Nymburk	Czech Republic	34
	Městský úřad Opočno	Czech Republic	34
	Městský úřad Přeštice	Czech Republic	34
	Městský úřad Vodňany	Czech Republic	34
	Městský úřad Vyšší Brod	Czech Republic	34
	Správa státních hmotných rezerv	Czech Republic	34
279. - 283.	Městský úřad Brandýs nad Labem	Czech Republic	33
	Městský úřad Dobruška	Czech Republic	33
	Městský úřad Chlumec nad Cidličkou	Czech Republic	33
	Městský úřad Volyně	Czech Republic	33
284. - 290.	Městský úřad Vrbno pod Pradědem	Czech Republic	33
	Městský úřad Kostelec nad Černými lesy	Czech Republic	32
	Městský úřad Kostelec nad Orlicí	Czech Republic	32
	Městský úřad Podbořany	Czech Republic	32
	Městský úřad Třemošná	Czech Republic	32
	The Region of Jász-Nagykun-Szolnok	Estonia	32
	Teleorman County	Romania	32
	Ministry of Defence	Slovenia	32
291. - 293.	Městský úřad Konice	Czech Republic	31
	The Region of Saare maakond	Estonia	31
	Tukums Rajons	Latvia	31
294. - 301.	Federal Public Service Social Security	Belgium	30
	Městský úřad Blatná	Czech Republic	30
	Městský úřad Libochovice	Czech Republic	30
	Městský úřad Příbor	Czech Republic	30
	Městský úřad Rožmitál pod Třemšínem	Czech Republic	30
	Městský úřad Tišnov	Czech Republic	30
	Úřad městské části Brno - Bosonohy	Czech Republic	30
	Úřad městské části Praha 9	Czech Republic	30
302. - 306.	Městský úřad Kdyně	Czech Republic	29
	Městský úřad Kuřim	Czech Republic	29
	Městský úřad Lovosice	Czech Republic	29
	Městský úřad Teplice nad Metují	Czech Republic	29
	Ministry of Taxation	Denmark	29
307. - 308.	Městský úřad Ivanovice na Hané	Czech Republic	28
	Městský úřad Poběžovice	Czech Republic	28
309. - 311.	Městský úřad Odry	Czech Republic	27
	Městský úřad Staré Město	Czech Republic	27
	Úřad městské části Brno - Bohunice	Czech Republic	27
312. - 316.	Městský úřad Bílina	Czech Republic	26
	Městský úřad Hostinné	Czech Republic	26
	Městský úřad Mšeno	Czech Republic	26
	Městský úřad Postoloprty	Czech Republic	26
	Úřad městské části Brno - Ivanovice	Czech Republic	26
317. - 323.	Městský úřad Bezdržice	Czech Republic	25
	Městský úřad Bzenec	Czech Republic	25

	Městský úřad Červený Kostelec	Czech Republic	25
	Městský úřad Horní Slavkov	Czech Republic	25
	Městský úřad Městec Králové	Czech Republic	25
	Městský úřad Šluknov	Czech Republic	25
	Úřad městské části Brno - Žebětín	Czech Republic	25
324.	Úřad městské části Praha 22	Czech Republic	24
325. - 327.	Městský úřad Hejnice	Czech Republic	23
	Městský úřad Zbiroh	Czech Republic	23
	Úřad městské části Brno - Jundrov	Czech Republic	23
328. - 329.	Městský úřad Sobotka	Czech Republic	22
	Městský úřad Žacléř	Czech Republic	22
330. - 331.	Městský úřad Suchdol nad Lužnicí	Czech Republic	21
	Úřad městské části Praha - Kunratice	Czech Republic	21
332.	Městský úřad Velvary	Czech Republic	20
333.	Úřad městské části Praha - Dolní Chabry	Czech Republic	18
334. - 335.	Městský úřad Morkovice-Slížany	Czech Republic	17
	Úřad městské části Praha - Nebušice	Czech Republic	17
336.	Úřad městské části Praha - Benice	Czech Republic	16
337.	Úřad městské části Praha - Křeslice	Czech Republic	14